

Hamilton Headlines



****E-ALERT****

Information About The CyberAttack on CareFirst

Below is the information directly from the CareFirst website regarding the CyberAttack. Please access the CareFirst website [HERE](#) for any questions and concerns.

CareFirst BlueCross BlueShield has been the target of a cyberattack

CareFirst BlueCross BlueShield has confirmed that cyberattackers gained limited, unauthorized access to a CareFirst database. We understand that the security of your information is important and we are taking steps to protect members in light of this attack and moving forward.

We are offering two years of free credit monitoring and identity theft protection services for those members affected. If you have been affected, you will receive a letter from CareFirst.

Information About The CyberAttack on CareFirst

On May 20, 2015, CareFirst BlueCross BlueShield (CareFirst) announced that the company has been the target of a sophisticated cyberattack.

The attackers gained limited, unauthorized access to a single CareFirst database. This was discovered as a part of the company's ongoing Information Technology (IT) security efforts in the wake of recent cyberattacks on health insurers. CareFirst engaged Mandiant - one of the world's leading cybersecurity firms - to conduct an end-to-end examination of its IT environment. This review included multiple, comprehensive scans of the CareFirst's IT systems for any evidence of a cyberattack.

The review determined that in June 2014 cyberattackers gained access to a single database in which CareFirst stores data that members and other individuals enter to access CareFirst's websites and online services. Mandiant completed its review and found no indication of any other prior or subsequent attack or evidence that other

personal information was accessed.

Evidence suggests the attackers could have potentially acquired member-created user names created by individuals to access CareFirst's website, as well as members' names, birth dates, email addresses and subscriber identification number.

However, CareFirst user names must be used in conjunction with a member-created password to gain access to underlying member data through CareFirst's website. The database in question did not include these passwords because they are fully encrypted and stored in a separate system as a safeguard against such attacks. The database accessed by attackers contained no member Social Security numbers, medical claims, employment, credit card, or financial information.

"We deeply regret the concern this attack may cause", said CareFirst President and CEO Chet Burrell. "We are making sure those affected understand the extent of the attack - and what information was and was not affected. Even though the information in question would be of limited use to an attacker, we want to protect our members from any potential use of their information and will be offering free credit monitoring and identity theft protection for those affected for two years."

Approximately 1.1 million current and former CareFirst members and individuals who do business with CareFirst online who registered to use CareFirst's websites prior to June 20, 2014 are affected by this event. All affected members will receive a letter from CareFirst offering two free years of credit monitoring and identity theft protection. The letters will contain an activation code and you must have the letter to enroll in the offered protections. Out of an abundance of caution, CareFirst has blocked member access to these accounts and will request that members create new user names and passwords.

For more information, please access the CareFirst website [HERE](#) for any questions and concerns.

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